



Position	Case Manager		
Reports to	Wellbeing Practitioner & Manager	Tenure	Full-time
Direct reports	Nil		
Classification	BushMob EBA 2016 (Above award)	Location	Alice Springs

PRIMARY OBJECTIVE **Support young people healing from alcohol and other drug (AOD) use through provision of holistic case management support.**

Commitment to Child Safety

BushMob Aboriginal Corporation is committed to maintaining and prioritising the safety and wellbeing of all children and young people who access BushMob’s activities, service, programs and facilities. Successful applicants will be subject to obtaining a satisfactory national police check and NT Working with Children (Ochre) Card.

KEY RESPONSIBILITIES

1. Provide quality case management support to young people participating in BushMob’s Residential Alcohol and Other Drug Rehabilitation Program in line with the organisation’s policies and frameworks.
2. Develop person-centred case plans in collaboration with young people, conduct risk assessments and risk responses where required.
3. Build strong relationships with young people and their families to ensure holistic support.
4. Network with education, health, legal, income support and other service providers and stakeholders to build collaborative partnerships.
5. Conduct and facilitate regular case conference meetings with young people and their support networks.
6. Provide high level advocacy for young people in varying contexts including education and employment, legal matters and child protection.
7. Facilitate the delivery of weekly AOD awareness and education sessions on a rotating basis.
8. Provide advice and guidance to Residential Case Support staff to foster best practice in staff’s approaches service wide.
9. Maintain client records, write high level case related reports and other written and verbal communications.
10. Work within ethical and legal frameworks, maintaining practices that adhere to legislation, policy and procedural requirements.
11. Participate in required meetings, both internal and external including minimum monthly supervision.
12. At times participate in a wide range of activities to build and enhance relationships with young people, including bush activities, horse culture healing program and at times, other activities which may involve overnight camping.
13. Record statistics required for annual reporting.
14. Participate in a rotating 24/7 on-call roster to provide after-hours support to Residential Case Support workers where required.
15. Maintain own professional competence through a purposive professional development plan.
16. Adhere to all BushMob policies, codes and procedures, including those related to personal conduct, confidentiality, privacy, health, safety, risk and cultural competence.
17. Undertake other tasks as directed from time to time.



BushMob
Aboriginal Corporation
ICN: 8470
GROG, SNIFFING, DRUGS, CRIME, VIOLENCE. NO GOOD

36 Priest Street
Alice Springs. NT. 0870
phone: 08 8953 3798
mobile: 0419 839 920
fax: 08 8953 3794

SELECTION CRITERIA

Required:

1. Demonstrated experience working in a casework related role and/or tertiary qualification in youth work, social work, alcohol and other drugs or other related discipline.
2. Experience working with Aboriginal and/or Torres Strait Islander peoples and demonstrated understanding of the complex and systemic issues which affect Aboriginal and/or Torres Strait Islander peoples in Australia, particularly in the NT.
3. An understanding of the youth service sector in the NT and current trends and issues impacting young people.
4. An understanding of the underlying factors surrounding AOD use in Aboriginal and/or Torres Strait Islander communities.
5. Demonstrated ability to build positive rapport with young people as well as strong working relationships with other services and stakeholders.
6. Demonstrated ability to work cooperatively as part of a team and to also work with minimal supervision including being able to complete tasks, plan and use time effectively.
7. Developed verbal and written communication skills to interact with people from diverse linguistic, cultural and other backgrounds, and for documentation and professional communication purposes including reporting, emailing and data collection.
8. Demonstrated ability to minimize and resolve conflict, negotiate outcomes in complex situations, deliver information effectively in a group setting.
9. Demonstrated understanding of mandatory reporting obligations in the NT, and of verbal and non-verbal confidentiality, privacy and other legislative requirements.
10. Ability to actively participate in high energy physical activities, to travel by road in the bush away from facilities, and all activities associated with preparing and managing camping trips for groups.

Desirable:

- Current or recent experience living and working in a remote community, including Alice Springs.
- Hold a current First Aid Certificate.

ADDITIONAL REQUIREMENTS

1. Hold and maintain a current NT C Class manual driving license.
2. Hold and maintain NT Working with Children's Ochre Card.
3. Recent national police check or be willing to obtain one.
4. Hold a current COVID-19 Vaccination Certificate, as per NT CHO guidelines.